



**CHILTERN DISTRICT COUNCIL
&
WYCOMBE DISTRICT COUNCIL**

Chiltern & Wycombe Joint Waste Collection Committee

**Thursday, 10th April, 2014
At
10.30 am**

**Cabinet Room, King George V House, King George V Road,
Amersham**

LATE REPORT:

**Joint Reporting of Service Performance Information to
Members**

REPORT TO THE JOINT WASTE COLLECTION COMMITTEE

Joint Reporting of Service Performance Information to Members

Author: Caroline Hughes, Head of Environment, Wycombe District Council

Background

At Wycombe District Council's (WDC's) Improvement and Review Commission (IRC) meeting in January 2014, it was agreed that a report would be taken to the IRC on 2 April 2014 on future reporting on the joint waste contract with a view to concluding the work of the Joint Task & Finish Group. The waste Senior Officer Board briefly discussed this at its meeting in January and agreed that a report would be brought to the Joint Waste Collection Committee in April on the outcome.

Detail

The view of the IRC meeting was that the Joint Task & Finish Group had completed its work and that performance matters should be considered by the JWCC (and the respective Cabinets as necessary) as the service moves forward post the roll out of the new service.

In respect of WDC, it was accepted that waste performance would be considered at the quarterly meeting of the Chairman and Vice Chairman of IRC and Chairman and Vice Chairman of Audit, and if necessary, any issues would be referred on.

There was a request that performance reporting should include the number of contacts and complaints made regarding the waste service.

It has already been agreed that a meeting will be held between Chris Marchant, Kitran Eastman and Caroline Hughes, to consider timetables and information for performance monitoring for this financial year and further information will be shared with the JWCC in due course.

This report also has a link to the later report on Key Operating Targets.

Councillor Peter Jones (from CDC) who was the Chairman of the Joint Task & Finish Group has sent an email to Members of the group, following consultation with other Members, confirming that the work of the group was complete and thanking Members and officers for their efforts.

Conclusion

That Members note the contents of this report.

